

Welcome to the YYC Navigators program!

Here is the schedule for your simulated flight on Saturday, May 5, 2018

10:45 am	Register at YYC Navigators desk (location information provided below)
11:30 am	Check-in with Air Canada and proceed through C security
12:15 pm	Check-in will close
12:30 pm	Boarding for simulated flight
12:45 pm	“Departure” - You’ll be seated on-board for the pre-flight briefing The aircraft will remain at the gate.
1:00 pm	Exit the plane
1:15 pm	Go through Canada Customs
1:30 pm	Program concludes with a gift from the Airport

What you need to know for your simulated flight:

1. Where should I park?

All families participating in this event can park in long-term parking in Parkade 1 or 2. Parkade 1 – South End - is the closest parking option for entering the Domestic Terminal, where you will check-in.

Please ensure that you keep your parking ticket. You will be provided with a validated ticket to present upon departure from the parkade. Visit yyc.com/parking for more information on parking at YYC.

If you plan to take public transportation, please ensure you give yourself enough time to get to the airport for your simulated flight. [Click here](#) for more information on public transportation.

2. Where should I go upon arrival?

Upon arrival, proceed to the registration desk, **near the Air Canada Priority Domestic check-in, located at Door 7.**

3. What you can bring?

Bring any approved carry-on items that you would normally fly with. For more information on what’s allowed, and what’s not, visit catsa.gc.ca/home

4. Should I plan to purchase food or beverages?

We will have light snacks and beverages available for participants at the gate while you wait to board your flight.

5. Can I take pictures?

Yes; however, we ask that you do not share any images from the event until after the entire program is completed. Additionally, pictures are not permitted in certain areas of the terminal building, including during the security screening process and Canada Customs. If you're unsure, just ask us.

6. What kind of identification do I require?

Participants over the age of 18 will need to bring government-issued photo identification; e.g. driver's license, passport. Please bring a birth certificate for participants under the age of 18.

7. What to wear?

Wear comfortable clothing as if you were planning to travel that day. Comfortable shoes are highly recommended.

8. Should I bring luggage?

No, do not bring any luggage as you will not be checking it in with Air Canada upon arrival. Please feel free to bring carry-on luggage, but make sure it fits both the [size and content restrictions](#) as outlined in Item three above.

9. How many participants will there be?

Approximately 90 participants and 30 volunteers will be there for your simulated flight.

10. Will media be in attendance?

Yes — please be advised that media may be in attendance for this event.

11. Will there be a lot of walking?

Yes — please be advised that you will be starting in the Domestic Terminal and finishing your simulated travel experience in the International Terminal, and will be walking for a large portion of the experience. Please be sure to wear comfortable footwear and limit the amount of carry-on items you bring.

The facility is fully accessible, so if you or your child requires assistance such as a wheel chair, please contact us.

12. Who can I contact with questions?

1. Your referral agency
2. Peggy Blacklock
Manager, Airport Community Engagement
The Calgary Airport Authority
403 735 7515
peggyb@yyc.com

We look forward to seeing you at the event.