

MINUTES

Airport Community Consultative Committee (ACCC)

2025, Q3 Meeting

Date: Thursday, September 18, 2025

Time: 6:00 – 7:30 PM

Location: Virtual (MS Teams)

Attendees: Gabriela Soto, Adam Brown, Afrah Rayes, Andrew Kettle, Civic Debra McIsaac, David Deere, Dionne Crutchley, Farid Siddiqui, Ian Giesbrecht, Hosen Sarrah Tehrani, James Jorgensen, Janelle Sandboe – Councillor from Chestermere, Jeff Marsh, Kimberley Nelson, Lisa – Monterey Park, Mark Hayden , Molly Millan-Smyth, Muscoby, Shawnmeen, Shibani Sudebi, Zahra Nurani, Ronald Waters, Trevor Bacon

ITEM	PRESENTER
<p>1. WELCOME (10 MINS)</p> <ul style="list-style-type: none"> a. Land Acknowledgement b. YYC Updates <ul style="list-style-type: none"> i. YYC AeroNex launch: a strategic centre for air transportation. Through a Canada Infrastructure Bank loan, elements are already underway: Lufthansa Technik broke ground on the construction of an engine maintenance facility. In partnership with CAE, Calgary Airports is also developing the Alberta Training Centre of Excellence (CoE) which will feature full-flight simulators. ii. Concourse B Restoration – shared that the team is replacing 60,000 square feet of roof. 	<p>Adam Brown, Calgary Airports</p>

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<ul style="list-style-type: none"> iii. Stampede Breakfast went great. The date for next year's Breakfast was shared. iv. 2025 YYC Charity Golf Classic was a success and launched YYC Wings, Calgary Airports new community investment program. 	
<p>PASSENGER UPDATE (5 MINS)</p> <ul style="list-style-type: none"> c. Strong summer with good passenger numbers. d. Questions in regard to U.S. travel – it is down, but Calgary has not experienced any downturn. Result from WestJet operations who are bringing flights into Calgary. e. July 2025 was the first month with 2 million passengers. 	Dionne Crutchley, Calgary Airports
<p>WEST RUNWAY REHABILITATION (10 MINS)</p> <ul style="list-style-type: none"> f. Background on the project, this was done to prolong the service life of the runway. g. Explained enhancements made (e.g.: more lights), enhanced safety measures. h. Explained how the project was sustainable (reusing materials) i. The project is now in Phase 8, which will run until November 2025. Most of the work left is asphalt pavement, landscaping, tidying. j. Ongoing activities: electrical works, asphalt pavement, line painting, testing and commissioning (mostly done for electrical). k. Envision Certification Process – we are aiming to be the first airport in Canada to receive this certification for the sustainable achievements during this project. l. Next steps: Phase 9 (November to December). This is testing and commissioning. December 2nd is the target date for the runway opening. 	Shibani Subedi, Calgary Airports

<p>m. Questions: Is the closure why patterns have changed the past 2 weeks?</p> <ul style="list-style-type: none"> i. Not major shifts, but the winds probably impacted this. Once the West Runway opens operations should go back to what they were. <p>n. Question: How often are Envision awards revealed? Do they have a website? Is it public information. This criteria is very interesting.</p> <ul style="list-style-type: none"> i. Applications can be submitted at any time I believe. ii. Yes, there is a public website. It shows that YYC will be the first Canadian airport to receive this certification. YUL is also applying for it. We submitted the application to them; we recycled 80% of the runway (which is not easy). We are taking very good sustainable actions. Once Envision gets back to us, approve us, we will be on the website. <p>o. Question: What is the tiny building at the south end of the West runway?</p> <ul style="list-style-type: none"> i. Temporary building for construction, shelter for workers. Once construction is over, we will remove the building. 	
<p>NAV CANADA (10 MINS)</p> <ul style="list-style-type: none"> p. Small changes to arrival routes q. Runway 11 Changes <ul style="list-style-type: none"> i. New proposed transition to final approach on RWY 11 (this is when we are in East-West configuration). The change is for safety and efficiency (structure the airspace to separate it from YBW traffic). The traffic will keep away from YBW, will not be going as West. 	<p>Ian Giesbrecht, NAV Canada</p>

<p>r. Runway 17 Changes</p> <ul style="list-style-type: none"> i. New STAR (Standard Terminal Arrival Route) presentation ii. Will alleviate potential confliction point between arrivals and departures when wind pushed departure east. Overflies fewer homes in the Chestermere area. iii. Relocate the path more East, more over the highway. iv. Eases decision making for operational staff. Aircraft will be at 10,000 ASL v. Implementation in March 2026. vi. Nav Can is offering to set up a follow up meeting with Chestermere Councillor. 	
<p>2. ENVIRONMENT (10 MINS)</p> <ul style="list-style-type: none"> a. Aircraft noise and operational update <ul style="list-style-type: none"> i. Chart demonstrating noise events per time periods per neighbourhoods. ii. Another chart, noise event during different project phases (WRR). <p>3. Noise Event Tracking: Noise events are tracked only when readings exceed 60 decibels and are correlated with flight data, with occasional spikes attributed to non-aircraft sources such as motorcycles or trucks.</p> <p>4. Community Reporting: noted that noise monitoring terminals are discreetly placed in various neighborhoods, enabling ongoing tracking and collaboration with NAV Canada to address any issues.</p>	<p>James Jorgensen, Calgary Airports</p>
<p>5. SPECIAL GUEST (15 MINS)</p> <ul style="list-style-type: none"> a. Efforts at YYC Calgary Airport to combat human trafficking <ul style="list-style-type: none"> i. Presents a video done by Global News b. Human Trafficking at YYC: described Calgary's role as a hub for human trafficking due to its 	<p>Farid Siddiqui, Calgary Airports</p>

connectivity and economic events, emphasizing the prevalence of sex trafficking and the airport's vulnerability as a transit point.

- c. **Soft Room Implementation:** A specialized 'soft room' was established at YYC to provide a safe, dignified space for victims, equipped with essentials like clothing, food, toiletries, and communication tools, and designed with input from a multidisciplinary team.
- d. **Partnerships and Training:** YYC collaborates with Not in My City, RCMP, Calgary Police, and other organizations, and has trained airport workers to recognize and report signs of trafficking, with awareness materials placed in all airport washrooms (a yellow rose by NIMC).
- e. **Success Stories and Expansion:** shared examples of successful interventions, including direct victim support and coordination with airlines for safe transport, and noted that the YYC model is being adopted by other major Canadian airports.
- f. **Community Engagement and Resources:** encouraged attendees to take the free Not in My City online training and to remain vigilant for signs of trafficking, highlighting the importance of community awareness and reporting.
- g. Organized criminal activity. Global phenomenon, but Calgary is a hub because we have many international flights.
- h. Question: Do the people selling women know about this room?
 - i. Yes, because there has been coverage about it, but they will not know where it is.
- i. Question: How many members on your team?
 - i. The entire airport. We're all trained to recognize this. The IOC is able to dispatch

<p>the right people. Even the White hat Volunteers.</p> <ul style="list-style-type: none"> ii. Everyone does the NIMC e-learning course. <p>j. Question: is it similar to CEMA's Psychological First Aid?</p> <ul style="list-style-type: none"> i. This is a 2 prong approach, security (ALERT) ii. Shared a success story of a woman who made her way to the airport. She didn't actually know what city she was in but figured the airport would have bathrooms and transportation. <ul style="list-style-type: none"> 1. It is so easy to be manipulated. iii. All airports have heard this presentation. YEG just opened their soft room. iv. It is important to foster and maintain relationships to ensure success. v. Question: Fort Mac? Most of the stories I've heard are from there. <ul style="list-style-type: none"> 1. Yes, this follows the money and there was a boom there. 	
<p>ROUNDTABLE (15 MINS)</p> <ul style="list-style-type: none"> k. Thank you for sending the slides in advance. l. If slides were not shared, they will be coming your way. m. Any comments or thoughts on this ranking that was reported in the news this week: <ul style="list-style-type: none"> https://dailyhive.com/calgary/calgary-international-airport-satisfaction i. Rankings vary depending on who is doing it, we are doing great on others. n. Emails will be sent in November regarding the 2026 scheduling. 	<p>All</p>

