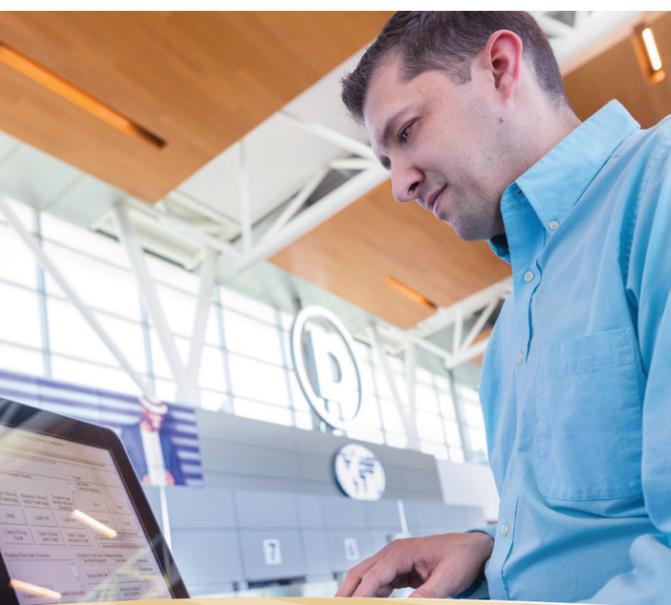


YYC CALGARY
AIRPORT
AUTHORITY



2017
Year in Review



It was another successful year for one of Canada's busiest airports

- ▶ 16.3 million passengers
- ▶ 80 non-stop destinations served globally
- ▶ The new International Terminal alone welcomed 5 million international and U.S. passengers along with their 4.8 million bags spread out across more than 21,000 flights
- ▶ Over 147,000 tonnes of cargo moved through YYC - that's 75 per cent of Alberta's total air cargo
- ▶ 24,000 jobs on airport land, including 12,000 within the Airport Terminal Building
- ▶ Nearly 50,000 full-time jobs directly in the region
- ▶ \$8 billion in Gross Domestic Product

Springbank Airport (YBW)

- ▶ YBW is an important general aviation and flight training facility that had over 142,000 aircraft movements in 2017
- ▶ The biennial Wings Over Springbank airshow attracted an estimated 17,000 people
- ▶ The annual Fall Fair held at the Springbank 'Park For All Seasons' showcased the airport's operations and future development plans



Growing our Network for Albertans

New destinations and services added:

- ▶ Mesa, Arizona with WestJet
- ▶ Nashville, Tennessee with WestJet
- ▶ Belize City, Belize with WestJet
- ▶ Huatulco, Mexico with Air Canada Rouge (seasonal)

Other 2017 highlights include:

- ▶ YYC celebrated the one-year anniversary of its Calgary to Beijing, China route with Hainan Airlines
- ▶ Air Canada continued to invest in its network out of YYC, with additional seats and frequencies added to a number of popular destinations in the U.S. and on international routes
- ▶ KLM and Delta Air Lines increased capacity on their routes out of YYC
- ▶ De Beers and Suncor moved their charter flights to YYC's Domestic Terminal

Keeping Sustainability at the Forefront

- ▶ The design of YYC's International Terminal was certified LEED Gold
 - The state-of-the-art baggage system is 60 per cent more efficient than a traditional baggage system
 - Co-generation power will save 4,900 tonnes of CO₂ per year
 - Geothermal energy is used to heat and cool the building
- ▶ YYC and its airport partners invested in an industry-leading Glycol Recycling Facility
- ▶ Nearly 10,000 Required Navigation Performance approaches were flown at YYC. The new operation allows for continuous descent on arrival and resulted in a reduction of 1,523 metric tonnes of greenhouse gases



YYC welcomed resident bees onto airport property with four hives, which are expected to begin producing honey in 2018





A Focus on Community

- ▶ Volunteered over 1,380 hours to community initiatives
- ▶ Authority employees dedicated approximately 500 hours to volunteering and preparing dinners at the Mustard Seed
- ▶ Worked with our long-term partner, Dreams Take Flight, to give children that are medically, mentally, physically, socially or emotionally challenged the trip of a lifetime to Disneyland
- ▶ Formalized a committee focused on ensuring the airport is accessible for all
- ▶ Participated in the Calgary Corporate Challenge, raising funds for the Heart & Stroke Foundation and for KidSport
- ▶ Our White Hat Volunteers “white hatted” over a thousand airport guests, and volunteered 98,310 hours helping passengers
- ▶ The new Customer Care and Curbside Ambassador program celebrated its one-year anniversary of helping guests through a variety of airport processes
- ▶ The Pre-Board Pals program celebrated its first anniversary in April 2017 after clocking in over 2,291 volunteer dog and cat hours, putting YYC passengers at ease
- ▶ YYC Navigators, a program designed to help familiarize people with Autism Spectrum Disorder with the air-travel experience, welcomed the largest group in the program yet, with 90 participants

Our Successes and Achievements

- ▶ According to an Ipsos Reid Survey, residents from southern Alberta have an almost universally-positive impression of YYC (96 per cent)
- ▶ The Calgary Airport Authority was named a Top Employer for the ninth time
- ▶ Awarded the Inspiring Partner Award from VECOVA for 20 years of partnership and collaboration to hire individuals with disabilities
- ▶ Earned the Ella Anderson Accessible Transportation Award for its work in developing the YYC LINK, a fully-accessible passenger shuttle service

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