

Definitions for YYC Animal Policy

The following approved animals are welcome in the terminal building:

Certified Service Animal:

- Specially trained animal that provides a distinct, trained service to an individual who would otherwise be limited in their ability to perform certain tasks. Service animals are on duty and do not socialize and interact with people other than their handler.

Therapy Animal:

- Specially trained animal that provides psychological or physiological therapy to individuals other than their handlers; who are usually their owners. Unlike service animals, therapy animals are encouraged to socialize and interact with a variety of people while they're on-duty.

Comfort/ Emotional Support Animal:

- Animal accompanying a passenger as a means of emotional support. These animals do not have specific training. Must have official letter from a medical professional.

Travelling Animal:

- Approved animal travelling with a passenger in aircraft cabin in its own carry kennel or as checked baggage. Restrictions and policies are determined by air carriers and agencies.

Other Pets:

- Family pets brought to the terminal to greet passengers on Arrival or for Departure.
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