

Airport Community Consultative Committee (ACCC)

MEETING MINUTES

October 14, 2021

Meeting was held online via Microsoft Teams

Organizations Attending:

Bridgeland-Riverside Community Association
City of Calgary
Crossroads Community Association
Inglewood Community Association
Marlborough Community Association
National Airline Council of Canada
Northern Hills Community Association
NAV Canada
Ogden, Lynnwood Millican Community Association
Temple Community Association
The Calgary Airport Authority
Thornccliffe Greenview Community Association
WestJet

Regrets:

Albert Park-Radisson Heights Community Association
City of Airdrie
City of Chestermere
Evanston Creekside Community Association
Federation of Calgary Communities
Martindale Community Association
Monterey Park Community Association
Pineridge Community Association
Renfrew Community Association
Riverbend Community Association
Rundle Community Association
Sandstone MacEwan Community Association
Signal Hill Community Association
Strathcona, Christie Park, Aspen Woods Community Association
Whitehorn Community Association

CALL TO ORDER

The meeting was called to order at 18:05.

Welcome & Introductions

- Carmelle Hunka, Vice President, People, Risk & General Counsel, the Calgary Airport Authority, welcomed participants to the meeting and reviewed airport operations and statistics:

- August and September were very busy months in terms of passenger traffic and December and January are projected to be busy as well
 - Passenger traffic has increased since the onset of COVID; 8-10:30am is very busy and we are starting to see close to 55-60% of 2019 traffic during busy periods/peaks
 - The airport continues to provide 75% of Alberta's
 - We will keep this group up to date on the west runway rehabilitation
- Harris Switzman, Environment Specialist with the Calgary Airport Authority reviewed the agenda, action items and the safety minute
 - Harris Switzman introduced Lori Deluca, General Manager, Stakeholder Relations at the Calgary Airport Authority, who will be helping to lead some community engagement initiatives.

BUSINESS

1. Passenger Statistics & Aircraft Noise Profile – Harris Switzman, The Calgary Airport Authority

- Passenger numbers have increased, with the majority of passengers travelling domestically
- The parallel runways have become more equal in traffic
- Increase in use of the crosswind runway (29-11) in July and September
- VFR traffic remained constant over the last quarter although parts of the day are quite “peaky”
- Community concerns:
 - Increases in Northwest communities relate to increased use of RWY 29-11.
 - Other concerns relate to Jet Turn Departure trial and helicopters.

2. Crosswind Runway Fact Sheet – Harris Switzman, The Calgary Airport Authority

- Bulletin posted on yyc.com website (click [here](#))
- What we are doing to address the noise concerns?
 - Fastest construction option was chosen (completed over a 2-year period)
 - Working with stakeholders, operators, and NAV to minimize community impact
 - Proactive communications with communities
- Runway shutdowns this year were due to electrical locates; construction won't commence until next year (2022)

3. Helicopter Airwatch for Community Safety (HAWCS) – Sgt. Tanya Paziuk, Calgary Police Service

- Usually no operations past 4:00am
- Incident command will deploy the helicopter (decide where it is going) which operates in the controlled airspace and requires air traffic clearance
- CPS does not want to disrupt the public unnecessarily
- Flights are usually 2 hours and attends to all types of calls: assisting RCMP, fish and wildlife, medical examiner's office, etc.
- Stats for 2020:
 - 2783 Flying hours
 - 4617 Calls for service
 - 376 Code 600/10-80 events
 - 797 HAWC Arrests
 - 2736 Charges

- Positioning happens about 1000-4000m Away from target. The target may not be in your community; the purpose is to stay out of auditory/visual range of the target.
- **Q:** Do you ever get called out for drones? Do you see drones helping your operations in the future?
A: Yes, there are a lot of calls regarding drones, airlines will call ATC and we get dispatched, it is logged, and updates are provided to Transport Canada. This will become an increasing issue due to drone popularity and improper use. Upcoming drone task force is set to tackle the issue. It will impact operations in a positive way too. For example, at a protest, drones would be a much better tool. CPS is forming a committee to help understand the best way to develop this.
- **Q:** What is the CPS doing for noise and how aware are they of the noise disruption? Are there conversations happening at CPS?
A: Yes, these conversations are happening. When operating over controlled airspace, they will look at going back to an older helicopter to mitigate the noise. Drones are also a possibility. The difficulty is finding the right equipment to meet operational demands. We do want to mitigate the noise concerns by possibly using higher altitudes and upgrading camera systems. CPS is taking these concerns seriously.

4. 17L/R Jet Turn Trial Update & Consultation Plan – Christopher Csatlos, NAV Canada

- Consultation phases:
 - Will occur between December 2021 and April/May 2022
 - Official consultation period will start in Jan 2022 with online consultation events
 - We will Schedule the ACCC meeting at end of March to brief before the public release
- Feedback survey for ACCC input:
 - What other potential questions do residents think should be asked as part of the initiative?
 - Are there particular questions you feel would add more value to the consultation effort?
 - Are there suggested methods to get the word out considering it is a targeted consultation?
- **Comment:** If consultation is happening in January 2022, the timing to promote this in community association newsletters would be in the next month for community residents to see this in January.
- **Q:** what noise monitoring has been implemented in the crossroads area? The path looks like it's over east mayland heights.
A: We have 2 noise monitoring terminals that we are going to be looking at the data and determine what the next steps are. We will contact you if we feel there are better locations.
- **Q:** Is time of day going to be considered for the survey of the trial?
A: This is the feed back we are looking for through the consultation process. This will help us move forward
- **Q:** About 1/3 of the community doesn't get community newsletters/arent online
A: This is something we can look into. In general, the in-person events aren't being planned at the moment. We will look at ways around this; Mail out notifications might be an option. Comment from chat: A lot of communities have printed newsletters delivered to residents.
- **Q:** How much time do we have to give input to the survey questions?
A: At least until late November. Thanks in advance for your input.

5. Member Q&A

- **Q:** There have been a lot of comments about long walks at the terminal, is this temporary?
A: This is something we are mindful of. Domestic traffic has been moved temporarily to accommodate the traffic and social distancing. As we come back to "normal" operations we are managing and monitoring where we put the traffic back. We are working with our partners and

agencies for utilize the best footprint. There has also been some pavement construction at concourse C which made it unusable. The Link shuttle is now open and has increased capacity, it operates from concourse A to D. Long walks are part of the growth of an airport. Our goal and north star is to provide the best experience to our passengers and guests.

- **Final Thoughts:** Thank you to Tanya and Harris for providing great update. As always, if you have any questions please reach out. Lori Deluca will be looking to continue support with communications and this committee.

CONCLUSION OF MEETING

The meeting was adjourned at 19:22.

ACTION ITEM REGISTER

Action	Status
YYC will investigate if this is feasible for our internal communications team to provide a noise consultation update to community newsletters.	Ongoing
Schedule ACCC meeting at end of March 2022 to brief the committee before public release.	New