**Welcome to the YYC Navigators program!**

**Here is the schedule for your simulated flight on Saturday, October 26, 2019**

9:00 am Register at YYC Navigators desk (Departures Level – Door 11)

9:00 am Once registered, check-in with Air Canada and proceed through C security

9:45 am Check-in will close

10:15 am Boarding for simulated flight

10:30 am “Departure” - You’ll be seated on-board for the pre-flight briefing. The aircraft will remain at the gate.

10:45 am Exit the plane

11:00 am Meet CBSA

11:15 am Program concludes with a gift from the Airport

**What you need to know for your simulated flight:**

1. **Where should I park?**

All families participating in this event can park in long-term parking in Parkade 1 or 2.

Parkade 1 – South End - is the closest parking option for entering the Domestic Terminal, where you will check-in.

Please ensure that you keep your parking ticket. You will be provided with a validated ticket to present upon departure from the parkade. Visit [yyc.com/parking](http://www.yyc.com/parking) for more information on parking at YYC.

If you plan to take public transportation, please ensure you give yourself enough time to get to the airport for your simulated flight. [Click here](http://www.yyc.com/en-us/travellerinfo/groundtransportation/publictransportation.aspx) for more information on public transportation.

1. **Where should I go upon arrival?** Upon arrival, proceed to the registration desk, **near the Air Canada Domestic check-in, located at Door 11 on the Departures level.**
2. **What you can bring?**

Bring any approved carry-on items that you would normally fly with. For more information on what’s allowed, and what’s not, visit [catsa.gc.ca/home](http://www.catsa.gc.ca/home)

1. **Should I plan to purchase food or beverages?**

We will have light snacks and beverages available for participants at the gate while you wait to board your flight.

1. **Can I take pictures?**

Yes; however, we ask that you do not share any images from the event until after the entire program is completed. Additionally, pictures are not permitted in certain areas of the terminal building, including during the security screening process. If you’re unsure, just ask us.

1. **What kind of identification do I require?**

Participants over the age of 18 will need to bring government-issued photo identification; e.g. driver’s license, passport. Please bring a birth certificate for participants under the age of 18.

1. **What to wear?**

Wear comfortable clothing as if you were planning to travel that day. Comfortable shoes are highly recommended.

1. **Should I bring luggage?**

No, do not bring any luggage as you will not be checking it in with Air Canada upon arrival. Please feel free to bring carry-on luggage, but make sure it fits both the [size and content restrictions](http://www.aircanada.com/en/travelinfo/airport/baggage/carry-on.html) as outlined in Item three above.

1. **How many participants will there be?**

Approximately 100 participants and 30 volunteers will be there for your simulated flight.

1. **Will media be in attendance?**

Yes — please be advised that media may be in attendance for this event.

1. **Will there be a lot of walking?**

You will be walking for a portion of the experience. Please be sure to wear comfortable footwear and limit the amount of carry-on items you bring.

The facility is fully accessible, so if you or your child requires assistance such as a wheel chair, please contact us.

1. **Who can I contact with questions?**
2. Your referral agency
3. Peggy Blacklock

Manager, Airport Community Engagement

The Calgary Airport Authority

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**We look forward to seeing you at the event.**